

Tender No.	Item	As per RfP	Vendor's Query	Clarification to the vendor
2011-12/IT/3	General terms and conditions – Point No. 8, Point No. 12	<p>Point No. 8 - Delivery Schedule: The contracted vendor shall ensure to deliver the software licenses along with the software media CDs/DVDs within four weeks from the date of award of contract.</p> <p>Point No. 12 - Media Warranty: The vendor will warrant the CD/DVD Media / software against defects arising out of faulty design, materials and media workmanship etc. for a period of 90 days from the date of delivery. Defective CD/DVD Media / software shall be replaced by the vendor at his own cost, including the cost of transportation.</p>	<p>Quest don't provide any media for the Product ...The best we can do is to cut a media and submit.</p> <p>CGTSM :- Need to share the Username and Password (Which CGTSM will receive from Quest once order is processed)for us to do the same.</p>	CGTMSE would download the software from the principal's website. However, the vendor is expected to assist CGTMSE for downloading and installation of software.
2011-12/IT/3	Annexure – V	Performance guarantee format	Also we do not require to submit any bank guarantee for the RFP.	Annexure – V may be ignored.