

Item	As per RfP	Vendor's query	Reply to Vendors
Installation & Configuration		<p>1. I understand that apart from Installation and Configuration of Lotus Notes &amp; Domino you are not looking for any on site AMC from our side.</p> <p>2. With regards to the support, telephonic and email support is provided directly by IBM, would there be additional need of the vendor providing support from their end</p>	<p>Licence procured is with 12 month support during which period, vendors are expected to assist CGTMSE in solving the problems and coordinating with IBM. Currently we are not looking for AMC beyond 12 months.</p>
Termination	<p>"Failure of the successful bidder to accept the contract and furnish the Performance Guarantee within specific days of receipt of purchase contract as stated in the Purchase order;"</p>	<p>We would like to know the amount of Performance Guarantee and the time frame to submit the same after winning the bid.</p>	<p>Clause may be read as "Failure of the successful bidder to accept the contract within specific days of receipt of purchase contract as stated in the purchase order;"</p>
Installation & Configuration		<p>With regards to installation and configuration of the Domino server and client, is the hardware (servers and network devices) and OS already installed, or would it be the responsibility of the vendor to install it with the Lotus Domino.</p>	<p>Hardware and OS are already installed on the servers.</p>
Installation & Configuration		<p>If already installed, what is the configuration of the servers and clients machines, and which OS is currently running on both. Are the servers and all clients in the same office premises at BKC, or are there machines located at other locations as well.</p>	<p>One Server are IBM X 346, Dual Core Xeon, 4 GB RAM, Windows 2003 server located at IDC, Navi Mumbai  Clients are Windows XP 1GB RAM &amp; Windows 7 4 GB RAM located at BKC, Mumbai  Second server will be placed at IDC, Bangalore in near future and installation is required to be done after installation of hardware. The dates will be intimated later.</p>
Installation & Configuration		<p>Is there an other legacy mailing solution that has to be migrated to lotus domino. If so, what would be the total size of the mailboxes to be migrated.</p>	<p>CGTMSE is currently using Lotus Domino 5.5 as mailing server. The users and their mail boxes along with other data is required to be migrated from existing setup.</p>
Proforma for indemnity		<p>Does the vendor have to provide the Proforma of Indemnity along with the commercial bid, as the required order no. and order date would be known only after award of the tender.</p>	<p>Indemnity is required to be submitted at the time of installation.</p>
Payment Terms	<p>100% on delivery, successful installation and satisfactory configuration at CGTMSE, Mumbai.</p>	<p>Request for 60% on Delivery, 30% on Installation and 10% against PBG. Also the Term Satisfactory Installation should be deleted as it is a vague term.</p>	<p>No Change in specified payment terms.</p>
Delivery	<p>"Software package, shall be delivered, installed and configured at CGTMSE-Mumbai at the address given below, within Two weeks from the date of the order."</p>	<p>Should be made as 4 weeks</p>	<p>May be read as "Software package, shall be delivered, installed and configured at CGTMSE-Mumbai at the address given below, within Four weeks from the date of the order."</p>